INtouch

February 2019



Interra's New Website
Coming Next Month

A new and updated Interra Credit Union website will be unveiled next month. After completing comprehensive surveys with members, nonmembers and Interra staff, changes have been made to improve the website.

First, you will notice that the Interra Online Banking login box has been moved to the right side of the page, as shown in the screen shot.



Special features of the new site, based on the survey findings, include:

- A simplified website with intuitive navigation.
- Improved information about products, services and our teams.
- Easy ways to contact Interra, including an updated Chat feature.
- Interactive calculators to help you determine payments, savings strategies and more.
- An enhanced experience for mobile users.

Look for more information about the new website via email and in the March newsletter.

hometown giving
celebrating 25 years

RAISES ALMOST $45,000!

Your generous monetary donations and wish list gifts helped Interra Credit Union donate almost $45,000 to benefit more than 30 agencies who help those in need during the 25th annual Hometown Giving Christmas project. That's another record-setting year for the annual project. Added to monetary donations were literally thousands of items members and Interra staff donated from Giving Tree wish lists.

Interra's corporate donation was $25,000 and you, our valued members, joined with our staff to contribute almost $6,500 in the Merry Match donation jars. Interra employees participated in a variety of in-house fundraisers during the holidays to support the project, too. The total raised by the staff in 2018 was nearly $10,000. In addition, the credit union donated staff time to ring bells for the Salvation Army in Goshen and Plymouth, raising more than $2,300.

Hometown Giving donations allowed us to sponsor and host five holiday parties for kids and shop for adopt-a-families at eight different organizations. The blood drive in December resulted in 129 pints of blood donated and $1,290 raised for the St. Joe Valley Chapter of Blue Star Mothers.

Interra employees volunteered at Soup of Success and Blessings in a Backpack, hosted the parties, shopped for families and rang bells.

Thank you, Interra members. Your support and participation in the Hometown Giving service each year make a difference in our communities!

CLOSED PRESIDENT'S DAY

All Interra Credit Union Offices will be closed President's Day, Monday, February 18.

Although our doors will be closed, the staff will be participating in an all-day training session, learning new ways to better serve you.

Interra Board Appoints Associate Directors

Three community leaders have been appointed as Associate Directors, Chairman of the Board, Tim Yoder, announced. They are Gina Leichty, Goshen; Carmen Snider, Wakarusa; and Dr. Randy Zimmerly, Shipshewana.

Serving two year terms, the Associate Directors will serve as non-voting members, while having the opportunity to learn about the credit union and the work of the Board of Directors.

Leichty is a co-owner and creative strategist at Eyedart Creative Studio, a full-service marketing agency in Goshen. Snider is the accounting office manager at Quality Window and Door, Inc., Elkhart. Zimmerly is the Executive Director of the Northern Indiana Educational Services Center and retired last year after 20 years as the superintendent of the Westview School Corporation.

Interra Elections
Next Month



As a benefit of membership, Interra Credit Union members will have the opportunity to vote for Board of Directors and Supervisory Committee candidates next month.

The slate of candidates will be announced in the March issue of the INtouch member newsletter and their profiles will be available for review. The election will be conducted from March 11-25. The 87th Interra Annual Meeting will be held Monday, March 25, beginning at 5:30 pm, at the Interra main office in Goshen.

Interra Offers Expedited Loans for Businesses

How does a loan decision and funding within 48 hours sound? Interra's INtime expedited loan program offers loans up to $100,000 for new and existing business and agribusiness members with fast decisions and funding.[1]

"An INtime loan can be used to purchase vehicles, equipment, livestock and inventory, make property improvements or undertake an expansion project," Mike Blosser, Senior Vice President of Business Services, explained. "We can offer a wide variety of financing options through term loans or lines of credit."

Two of our experienced small business lenders, Kyle Revella and Brian Ufkin, are dedicated to serve members with the expedited loans.

To learn more or apply for an INtime loan, call Interra or visit any office.

[1]48-hour funding based on average application review time for qualified applicants with proper documentation needed for review. Contact the credit union for details.

EQUAL HOUSING OPPORTUNITY

AMERICAN SHARE INSURANCE
Your savings insured to $250,000 per account.
By members' choice, this institution is not federally insured.

"I really like that Interra is owned by the people using it."

Dan Byler, Principal Owner, LaGwana



At Interra Credit Union, we're in the business of building a strong, thriving community – and that starts by supporting local businesses. Just as your customers shape your success, our members are at the center of every decision we make.

At Interra, we're inspired by your dedication, interested in your dreams and invested in your success. Call us or visit any office to learn more about all the services available for existing and new business accounts.

Are You Paying On High Rate Cards?

The interest rates on retail credit cards are usually very high. You may be able to save money and pay off those balances faster with an Interra Mastercard credit card.

- **If you already have an Interra credit card, consider transferring any retail store card balances you may have.**
- **If you don't have an Interra credit card, get all the details and apply online at interracu.com/credit-cards, call Interra or visit any office.**

Correct Account Numbers
Essential for Tax Refunds

To ensure a timely deposit of your tax refund deposits, it's essential that you provide your account numbers in an accurate form.

The IRS does not list Social Security numbers or other member identification with tax refund direct deposits. The deposits are returned to the IRS if credit union personnel are unable to identify the recipient account. Then, the IRS will mail a paper check.

Direct deposit to your checking account:

- The routing number is the nine-digit number found in the lower left-hand corner of your check, 271291017.
- Your account number is the next set of ten numbers on the bottom of your check.

Deposit to your savings account.

If you elect to have your refund deposited to a savings account, you will be asked to provide the routing number, 271291017. Then, list your savings account number with no hyphens and no spaces.

If you have any questions, just call Interra or stop by any office.